

Welcome to *The Three Pilchards*

In light of the current climate, we are continuing to making provisions to keep our Staff and Visitors Safe and Comfortable.

If you are feeling unwell or displaying symptoms of COVID-19 – please do not enter the premises

We are Keeping You Safe by

- Adhering to a strict capacity for safe social distancing
- Displaying the government QR code for 'Track and Trace'
- Providing table service
- Ensuring robust cleaning in all areas of the pub for regular sanitisation of public and back of house areas
- Encouraging priority flow on stairs
- Promoting 'No stopping' zones to prevent congestion and pinch points
- Providing hand sanitizing stations in multiple locations and touch points
- Zonal working where possible
- Sanitising Menus/Condiments/Tables/Chair backs/card machines between customers
- Ensuring staff are changing into uniform on arrival and changing at the end of their shift (Uniform is washed at 60 degrees daily)
- Increasing ventilation

How You can Help Keep Us Safe

- Wear a mask (if you wish) to move around the building
- Sanitise your hands on arrival and proceed with regular hand washing and sanitising
- Pay by contactless where you can
- Take note of staff direction and notices preventing congestion and crossing paths with other customers
- Use the Entrance and Exit appropriately
- Be patient with staff and others
- Avoid loitering at the bar or gathering around customers from separate parties
- Ensure dogs are kept on leads, off furniture and under control
- Stay seated where you can and safeguard children by encouraging them to do the same
- Avoid moving furniture without staff approval
- Move empty crockery and glassware to the end of tables when finished with for swift removal
- Allow staff to deliver any cutlery, condiments or foods to you – please do not go to them
- Be respectful of others and allow people their space